



PRIVACY NOTICE FOR CUSTOMERS AND SUPPLIERS

PURSUANT TO ARTICLES 13 AND 14 OF REGULATION (EU) 2016/679 (GDPR)
AND D.LGS. 196/2003, AS AMENDED BY D.LGS. 101/2018

This notice is for the people whose data we process in our dealings with customers and suppliers: sole traders and professionals, and the contact persons, employees and collaborators of the companies we work with.

1. WHO PROCESSES YOUR DATA

Lanartex S.r.l., Via Primo Maggio 27, 59013 Montemurlo (PO), Italy, VAT number and tax code 02055730978, data controller. For privacy matters: privacy@lanartex.it · PEC (certified e-mail) lanartex@pec.it · tel. +39 0574 071701.

2. HOW YOUR DATA REACH US

We collect them from you, or the company you work for gives them to us when it names you as its contact person for a quotation, an order, the dispatch of samples or a supply.

3. WHAT DATA

Personal and contact details (first name, surname, role, company, telephone, e-mail), tax and payment details if you are a sole trader or a professional, and the content of communications relating to the relationship: requests, orders, reports and complaints. We do not ask you for health data or other special categories of data.

4. WHY, AND ON WHAT LEGAL BASIS

- To manage the contractual or pre-contractual relationship (quotations, orders, sample acceptance, tests, reports, supplies and payments), send you service communications and handle requests for clarification, reports and complaints: performance of the contract or pre-contractual measures requested by you (Article 6(1)(b) GDPR).
- If you are the contact person of a customer or supplier company, for the same purposes: our legitimate interest in managing the relationship with your company (Article 6(1)(f) GDPR).
- To keep our accounts, issue invoices, manage receivables and meet civil-law and tax obligations: legal obligation (Article 6(1)(c) GDPR).
- To keep test records as required by the laboratory's accreditation requirements: legitimate interest (Article 6(1)(f) GDPR).
- To measure your satisfaction with the quality of our services, including through statistical analysis: legitimate interest (Article 6(1)(f) GDPR); you may object at any time.
- To defend a right of ours, should the need arise: legitimate interest (Article 6(1)(f) GDPR).



Providing your data is necessary for the contract and, for tax data, a legal obligation: without them we cannot carry out the assignment or the supply. We do not take automated decisions: every matter is handled by a person.

5. WHO SEES YOUR DATA

The Lanartex staff who deal with them, who are authorised and bound by confidentiality; the providers of our IT services (management system, e-mail, storage), appointed as data processors; the professionals who assist us with legal obligations; public bodies and the accreditation body, where required by law or by accreditation assessments. Anyone who is not our processor handles the data as an independent controller. We do not disseminate your data.

6. OUTSIDE THE EUROPEAN UNION

Some providers of our IT services process data outside the European Economic Area: our internal management system is hosted by a cloud service provider on servers in the United States, and our e-mail also runs on cloud services. Transfers always take place with the safeguards required by the GDPR: adequacy decisions, such as the EU-US Data Privacy Framework, or standard contractual clauses.

7. HOW LONG WE KEEP YOUR DATA

For the duration of the relationship and then for the periods required by law: 10 years for accounting records, invoices and tax documents (Article 2220 of the Italian Civil Code). We keep the technical records of tests for the period required by the laboratory's accreditation requirements. Beyond these periods we keep the data only to comply with legal obligations or to defend a right; we then delete or anonymise them.

8. YOUR RIGHTS

Access, rectification, erasure, restriction, portability and objection (Articles 15-22 GDPR), including objection to processing based on legitimate interest: write to privacy@lanartex.it or to the PEC address lanartex@pec.it. The procedure and the form for exercising them are in the Downloads area of the website www.lanartex.it. You may also lodge a complaint with the Garante per la protezione dei dati personali (Italian Data Protection Authority, www.garanteprivacy.it).

Montemurlo, 1 October 2026

The Data Controller – Lanartex S.r.l.