



PRIVACY NOTICE FOR INFORMATION REQUESTERS

PURSUANT TO ARTICLE 13 OF REGULATION (EU) 2016/679 (GDPR)
AND D.LGS. 196/2003, AS AMENDED BY D.LGS. 101/2018

This notice is for anyone who contacts us to ask for information about our services or about other matters.

1. WHO PROCESSES YOUR DATA

Lanartex S.r.l., Via Primo Maggio 27, 59013 Montemurlo (PO), Italy, VAT number and tax code 02055730978, data controller. For privacy matters: privacy@lanartex.it · PEC (certified e-mail) lanartex@pec.it · tel. +39 0574 071701.

2. HOW YOUR DATA REACH US

From you, when you write to us, phone us or use the contact details and contact forms on the website www.lanartex.it.

3. WHAT DATA

The data you choose to give us: first name, surname, company, contact details and the content of your request. Please do not send us data we do not need, especially health data or other special categories of data.

4. WHY, AND ON WHAT LEGAL BASIS

- To answer a request about a service, a test or a quotation: pre-contractual measures requested by you (Article 6(1)(b) GDPR).
- To answer other questions: our legitimate interest in replying to people who write to us (Article 6(1)(f) GDPR).

Providing your data is optional, but without contact details we cannot reply. We do not take automated decisions: every request is read by a person.

5. WHO SEES YOUR DATA

The Lanartex staff who deal with the request, who are authorised and bound by confidentiality; the providers of our IT services (e-mail, website, storage), appointed as data processors; professionals and public bodies, only where required by law. We do not disseminate your data.

6. OUTSIDE THE EUROPEAN UNION

Some providers of our IT services process data outside the European Economic Area: our internal management system is hosted by a cloud service provider on servers in the United States, and our e-mail also runs on cloud services. Transfers always take place with the



safeguards required by the GDPR: adequacy decisions, such as the EU-US Data Privacy Framework, or standard contractual clauses.

7. HOW LONG WE KEEP YOUR DATA

For 12 months from the last communication. If the request leads to a quotation or a contract, the data move into the management of the customer or supplier relationship, covered by the relevant privacy notice. Beyond these periods we keep the data only to comply with legal obligations or to defend a right; we then delete or anonymise them.

8. YOUR RIGHTS

Access, rectification, erasure, restriction, portability and objection (Articles 15-22 GDPR): write to privacy@lanartex.it or to the PEC address lanartex@pec.it. The procedure and the form for exercising them are in the Downloads area of the website www.lanartex.it. You may also lodge a complaint with the Garante per la protezione dei dati personali (Italian Data Protection Authority, www.garanteprivacy.it).

Montemurlo, 1 October 2026

The Data Controller – Lanartex S.r.l.